

# Support

## Reconnect

The Reconnect program uses community-based early intervention services to assist young people aged 12 to 18 years who are homeless, or at risk of homelessness, and their families. Reconnect assists young people to stabilise their living situation and improve their level of engagement with family, work, education, training and their local community.

P 9430 9100

## Justice Connect Homeless Law

Homeless Law is a service of Justice Connect. Through Homeless Law, people who are experiencing or are at risk of homelessness can access specialised legal services in areas regarding Housing & Tenants, Fines & Infringements, Guardianship & Administration and Credit & Debit matters.

P 1800 606 313 (Free Call)

## Spectrum Migrant Resource Centre

Spectrum Migrant Resource Centre offer information and services based in the western areas of Melbourne to newly arrived and established people from migrant backgrounds. W spectrumvic.org.au

## Hope Street Youth & Family Services

Hope Street Youth & Family Services also known as Hope Street are a community based organisation who deliver responsive programs in the north and northwest regions of Melbourne. Hope street offer a range of programs and services for young people aged 16-25 including youth residential and support services. Please contact your nearest access point(s) listed under Crisis Assistance to find out more about accessing Hope Street programs and support. P 83119610 (Brunswick office) | W hopest.org

## Berry Street Transitional Youth Support Services (TYSS)

Berry Street offer a range of services for young people including Homeless Intervention & Prevention (HIP) which is a response to young people aged 16 to 25 who are at risk of homelessness due to family breakdown. Young people can be referred to HIP by their school, a support worker or agency. Alternatively, young people can contact Berry Street directly. In addition to HIP, Berry Street offer outreach support for young people aged 16 to 25 who are at risk or are experiencing homelessness. P 9450 4700 (Eaglemont office) W berrystreet.org.au



## Housing & Emergency Accommodation

Your guide to services for young people in Banyule



### Contact Us

If you would like further information please contact us via:



📍 Youth Service, PO Box 94, Greensborough 3088  
☎ 9457 9855 | ✉ banyuleyouth@banyule.vic.gov.au  
🌐 banyuleyouth.com | 📘 facebook.com/banyuleyouth

Banyule Youth Services have provided this information as a community service. Contact details were correct at time of printing. Banyule Youth Services does not specifically endorse these services nor take responsibility for incorrect information.



## Crisis Assistance

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### For help if you have nowhere to stay

If you are homeless and have nowhere safe to stay, we suggest you contact one of the following services. These services are access points, the first step to help you when you're in crisis. Referral to Crisis Accommodation Services and other support services is coordinated by Access Points – these localised housing services are responsible for coordinating referrals to specialist support services within a specific geographical area. Through access points, a wide range of support and assistance is available such as crisis accommodation, longer term programs, supports and specialised services such as young women's support.

### Crisis Accommodation Information Line

For 24 hour homelessness assistance and connection to services near you, contact:  
P 1800 825 955 (Free call)

### Haven; Home, Safe

Haven; Home, Safe is the access point for the northern suburbs. They provide a range of housing services, support programs and referrals for people who are homeless or at risk of homelessness.  
52-56 Mary Street, Preston, 3072  
P 9479 0700  
W [havenhomesafe.org.au](http://havenhomesafe.org.au)

### Melbourne Youth Support Service (MYSS) @ Frontyard

MYSS is a state wide homelessness access point for young people aged 16-24. MYSS offer telephone based or face-to-face information and assessment for referral to specialist youth homelessness and housing support services.  
Opening hours: Mon-Fri: 9am-8pm,  
Sat-Sun: 10am – 6pm  
P 9614 3688 (MYSS Phone)  
P 96112411 (Frontyard Phone)

## Financial & Brokerage Support

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### Housing Establishment Fund (HEF)

HEF is a grant program provided through a homelessness housing and support agency to assist and or to maintain private rental housing or to access emergency housing.

HEF is available through:

Haven; Home, Safe –Preston Office  
P 9479 0700 (Preston Office)

### Private Rental Brokerage Program (PRBP)

The PRBP is for people living in the northern Melbourne area that aims to improve access to affordable housing options for people who would otherwise make use of rooming housing accommodation. To find out if you are eligible for the

PRBP – Northern, contact your closest Initial Assessment and Planning office:

Haven; Home, Safe – Preston: 52-56 Mary Street, Preston  
P 9479 0700

### Bond Loan Scheme

The bond loan scheme is an interest free bond loan for private rental through Housing Victoria. To check eligibility, for more information and application forms visit:

W [housing.vic.gov.au/bond-loan-scheme](http://housing.vic.gov.au/bond-loan-scheme)

### Banyule Youth Services

Banyule Youth Services values, engages and empowers young people between the ages of 12-25 years who are living, going to school, working or socialising in the Banyule community. Banyule Youth Services offer information, activities, resources and support options for young people and their families.

### Need help?

For more information please visit [www.banyuleyouth.com](http://www.banyuleyouth.com) or contact Banyule Youth Services on 9457 9855.

